

# HSA Change of Personal Information Form

Mail or fax completed forms to:

**Address:** American Health Value  
PO Box 8063, Boise, ID 83707-2063

**Fax:** 208.331.2651

**Email:** info@AmericanHealthValue.com



Use this form to update/change your personal information on file with American Health Value.

## Primary Account Holder Information (Please complete all fields)

|            |                           |                          |               |               |
|------------|---------------------------|--------------------------|---------------|---------------|
| <b>Old</b> | Last Name                 | First Name               | M.I.          | Date of Birth |
|            | Street Address            | City                     | State         | ZIP           |
|            | E-mail Address (required) | Daytime Phone<br>(     ) | Last 4 of SSN |               |

## Information to Update (Please complete the fields you would like updated on your account)

|            |                           |                          |       |               |
|------------|---------------------------|--------------------------|-------|---------------|
| <b>New</b> | Last Name                 | First Name               | M.I.  | Date of Birth |
|            | Street Address            | City                     | State | ZIP           |
|            | E-mail Address (required) | Daytime Phone<br>(     ) | SSN   |               |

## Important: Additional Documentation May Be Required

### Address Verification (when changing the address on file and requesting a new card)

The Red Flag Rule is a Federal Law set up to protect account holders from fraudulent activity on their account. Specifically, when an address is changed and a new card is requested. To protect our members in this situation, we ask that you please attach a copy of an address verification document such as a utility bill, a paystub, a bank statement (except your American Health Value statement), a driver's license or a state issued identification card; anything printed that has the account holder name and new address.

### Name Change

To request a name change, please attach a copy of Marriage License, Divorce Decree, W2 or Social Security Card.

### Date of Birth Correction

To correct the DOB we have on file which we use for account authentication purposes, please attach a copy of Driver's License or State Issued ID card, Passport or Birth Certificate.

### Social Security Number Correction

To correct the SSN we have on file which is used for tax reporting and account authentication purposes, please attach a copy of a W2 or Social Security Card.

## New Card Request Authorization

For address verification or name change, if also requesting a new card, please initial here.

Note: Please destroy your old card as it will be permanently deactivated upon request of a new card.

Initials

## Change of Personal Information Authorization

By signing below, I authorize American Health Value to update and change my personal account information which will be used for account authentication, sending account correspondence and tax reporting purposes.

I assume complete responsibility for ensuring that all of my personal information is correct and up to date.

|                     |           |      |
|---------------------|-----------|------|
| Name (please print) | Signature | Date |
|---------------------|-----------|------|

Please allow 2-3 business days to process your form. If a new card is requested, please allow an additional 7-10 business days for delivery.